

Information Security Arrangements

Metallogic Solutions Ltd.

Our commitment

Metallogic Solutions Ltd. is committed to protecting the confidentiality, integrity and availability of all information entrusted to us in the course of our engagements. Clients share sensitive technical, commercial and operational data with us as a condition of effective consultancy.

At Metallogic Solutions Ltd., we treat that trust as a professional obligation, endemic to our codes of practice.

Scope

This commitment applies to all information handled by Metallogic Solutions Ltd., including client technical data, proprietary process information, commercial details, correspondence, reports and any other material(s) received or generated in the course of an engagement – irrespective of the format in which it is held. applies to all consultancy activities undertaken by Metallogic Solutions Ltd.

Commitment to information security

We will:

- Store all client data on an encrypted, dedicated hard drive that is kept separate from general business use. Client data (with the exception of work produced by Metallogic Solutions Ltd.) is permanently deleted from all systems upon formal conclusion of an engagement and outstanding payments have been received, unless retention is otherwise required by law or contractual obligation.
- Use secure, reputable platforms for document management, file transfer and client communication.
- Never share client information with third parties without explicit prior consent, except where required by law.

- Apply the principle of minimum necessary access, whereby client data is accessed only for the purposes of the engagement for which it was provided.
- Use strong, unique passwords and multi-factor authentication on all systems holding client or business data.
- Ensure that devices used for business purposes are protected by up-to-date security software.
- Permanently and securely delete client data when it is no longer required for the purposes of the engagement, subject to any legal or contractual retention obligations.
- Report any actual or suspected information security incident to the affected client promptly, and take immediate steps to contain and investigate it.

Handling of sensitive, technical information

As a metallurgical consultancy, we routinely handle information that may include proprietary alloy compositions, manufacturing process details, findings from failure investigations and otherwise commercially-sensitive data. We recognise the particular sensitivity of this category of information and apply a high standard of care in its handling, storage and disposal.

Third-party services

Where Metallogic Solutions Ltd. uses third-party software or cloud services in the course of its work, we select providers with demonstrable security credentials and appropriate data protection commitments. We do not use unsecured or unvetted platforms for the handling of sensitive client data.

Responsibility

As Director of Metallogic Solutions Ltd., I take personal responsibility for information security across all company activities. Any information security incident will be assessed, contained and reported in accordance with our obligations under UK General Data Protection Regulation (UK GDPR) and applicable contractual requirements.

Information security practices will be reviewed annually and updated as the business evolves.

Continuous improvement

We are committed to continually improving the quality of our services. Client feedback, lessons learned from each engagement and developments in metallurgical best practices all inform how we operate.

Signature

I, James Lennard CEng MIMMM, as the Director and accountable person at Metallogic Solutions Ltd., undersign this statement:



James Lennard

Director, Metallogic Solutions Ltd.

Date: 17 April 2026

Next review: 16 April 2027